



Managing Plans

Business Continuity Plans are a fundamental methods by which organizations prepare for crises. Updating these plans can be difficult, time-consuming and the preserve of a few. Yet, in order to be successful, BC plans must reflect the needs of the organization, and that can achieved through a combination of BC specialists and lines of business.

MissionMode accelerates the creation, management and use of BC plans through its unique management and communications solution.

Review and Change Plans

The review team can be notified that a review is required. Using the existing plan version, the reviewers can discuss and draft any changes. These can then be agreed or re-drafted as necessary. When the plan has been agreed, it can be uploaded into MissionMode and immediately viewed by the team. All comments and actions are audit logged for later analysis.

Active Plans—Templates

Beyond simple plan storage, MissionMode will take the principle elements of a typical, passive document and turn it into an active plan that can be used to manage an incident – thus providing a single solution to both planning and execution.

Plans can be templated so that:

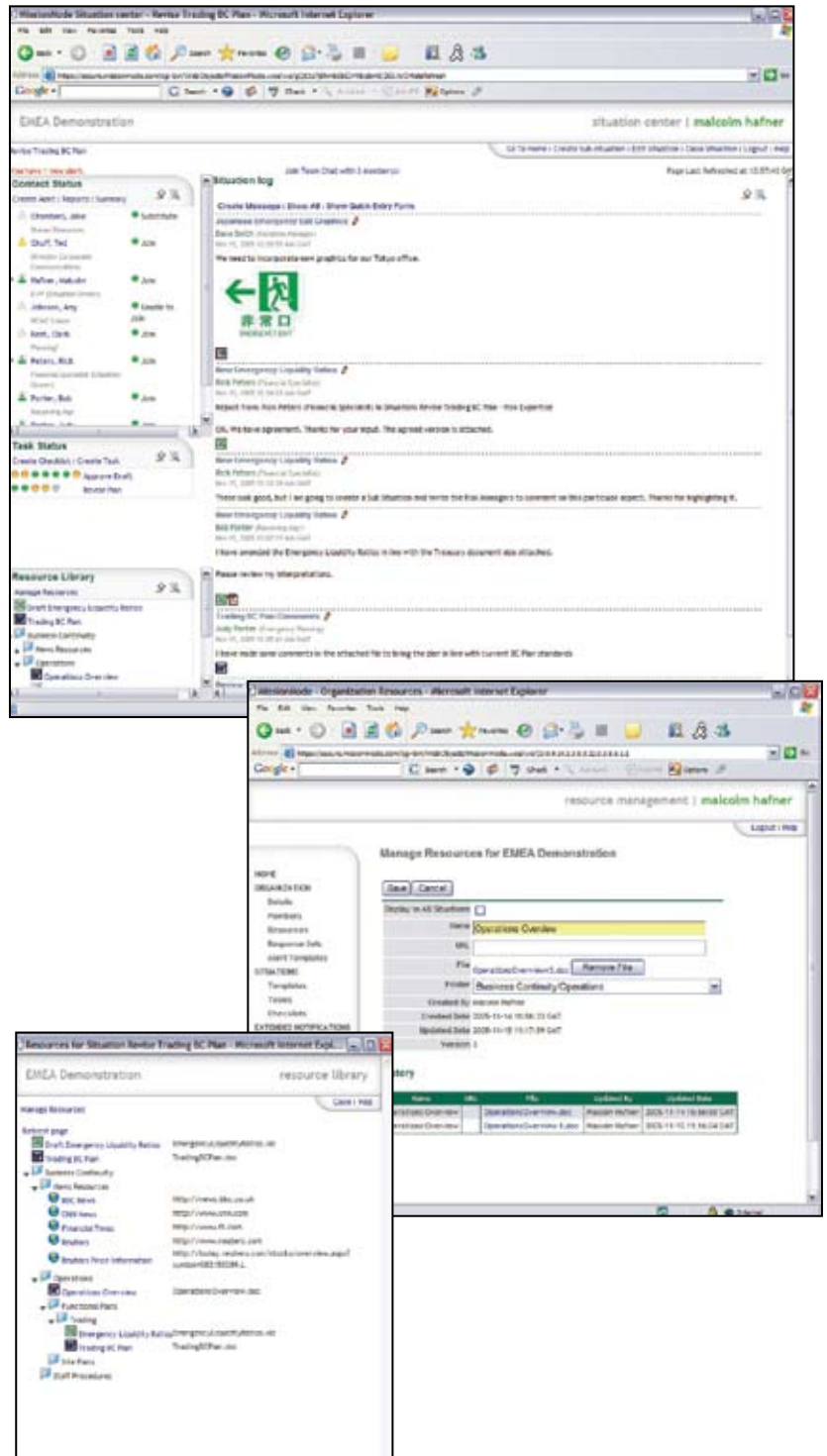
- Contacts can be mobilised
- Checklists can be created and made available for use
- Resources are stored and linked to

Testing and Exercising

The stored, active, template can be used to test the plan and exercise the business. Using the template, an exercise can be created which will allow participants to use MissionMode as if a real incident was in progress. Using the template to drive MissionMode's Situation Centre, users can work as if they are in the same room together and able to conduct business as usual. This removes a lot of the organisational worries associated with an exercise, yet provides a more realistic working environment.

Communicate: Turn Plans into Action

- Hosted and resilient, MissionMode is quick to deploy and operates anytime, anywhere
- Plans and documents can be stored in Templates ready for action or review
- Privacy controls ensure confidential information is secure and shared information is accessible
- Online dashboard enables you to assess status and decide action
- Immediately access key information and key people through select or mass notification
- Simple, easy-to-understand user interface
- Subscription-based to obviate the need for capital expenditure
- Messages can be exchanged across multiple devices keeping your mobile workforce optimized



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MissionMode is a technology services company dedicated to streamlining urgent communications and facilitating team collaboration in a secure hosted environment. Their services reduce the time between knowing about a mission critical issue and doing something about it. MissionMode, which is a privately held company based in Winston-Salem, NC, USA with offices in strategic locations in the USA and Europe, focuses on the Global 5000, government agencies and other high-growth middle market firms. For more information, visit www.missionmode.com