

Healthcare Operations Essentials

At MissionMode Solutions, we understand that health care facilities such as yours are pushed to the brink each day, responding to real-life emergencies. Not only must you respond to countless health crises, but you must protect against larger catastrophes that could jeopardize the safety of patients and staff. Moreover, with nursing and other resource shortages, even operational issues such as on-call staffing can become a challenge.

MissionMode is a complete communication solution uniquely designed to handle urgent situations—from disaster response to public health emergencies to staffing alerts. Its intuitive alert notification and crisis management system offers the most effective means to synchronize real-time communications during critical high-stress situations.

Here are some examples of the powerful things MissionMode can do for your organization:

- **PAIP for Emergency Responders**
 - Post Accident Incident Planning real-time solution and reports
- **JCAHO Performance Reports**
 - Enhance JCAHO performance measurement initiatives
- **Code Blue Notification and Reports**
 - Instantly send Code Blue alerts and confirm recipient acknowledgement
- **Resource Expediting**
 - Obtain support resources without disrupting everyday work
- **Staff On Call Automated Notification**
 - Save hours on staffing requirements
 - Fulfill your urgent staff needs within minutes
 - Improve responsiveness, save time and money
- **Security Guard Logs**
 - Increase speed and detail of security teams
- **Business Continuity and Security**
 - Protect your people, property and assets

Key MissionMode Features

MissionMode's virtual online command center enables more informed decision-making during incidents with the following features:

- Flexible and easy to use
- Virtual Incident Management Center available anywhere online or by phone
- Enhanced alert notification with real-time acknowledgement
- Multi-modal : All voice and text devices, including phones, pagers, fax, e-mail, SMS, Blackberry, Treo, etc...
- Powerful team collaboration
- Auto-audit log: Time stamped accountability
- Persistent, secure messaging
- Executable - anywhere - anytime
- Live assistant 24/7/365



The MissionMode Situation Center Interface

MissionMode ① situation center | ted collins

Hurricane Weather Radar Go To Home : Create Sub-Situation : Edit Situation : Close Situation : Logout : Help

Join Team Chat with 0 member(s) Page Last Refreshed at 10:23:01 CDT

Contact Status ②
Create Alert : Reports : Summary

Andrews, Latayah	Alert Sent
Aucolin, Rachel	Alert Sent
Bastable, Peter	OK - Acknowledged via Web
Blache, Mark	Alert Sent
Blocker, Linda	Alert Sent
Bourque, Paul	Alert Sent
Bradley, Rick	Acknowledged via Web

Task Status ③
Create Checklist : Create Task

Sit. Aware (Ted Collins)
Jun 05, 2006 10:21:45 AM CDT
East Route

Resource Library ④
Manage Resources

- Family Disaster Plan
- FEMA Website
- Hurricane Preparedness Guide & Checklist
- Hurricane Tracking Chart
- National Hurricane Center (NOAA)

Situation Log

Create Message : Show All : Show Quick Entry Form

Situation created by Rick Bradley
Rick Bradley (MissionMode Staff)
Jan 25, 2006 09:05:05 AM CDT
Hurricane weather information and updated radar images of the path of the hurricane.
To email this situation log: ml-1012609@mlog.missionmode.com

Hurricane Katrina Projected Path
Rick Bradley (MissionMode Staff)
Jan 25, 2006 10:31:59 AM CDT

Hurricane Katrina Radar Images ⑤
Rick Bradley (MissionMode Staff)
Jan 25, 2006 10:31:02 AM CDT

- 1. The Situation Center** - a dashboard enabling users to take the initiative in a situation.
- 2. Contact Status** - monitor alert progression and the status of all the users in the situation.
- 3. Tasks and Checklists** - track progress on assigned tasks.
- 4. Resource Library** - provides links to the correct versions of plans and procedures.
- 5. Situation Log** - comprehensive messaging allows users to share information and come to informed decisions.